

Hours Not Worked Louisville Fire Department



KPI Owner: Lt. Col. Adkisson

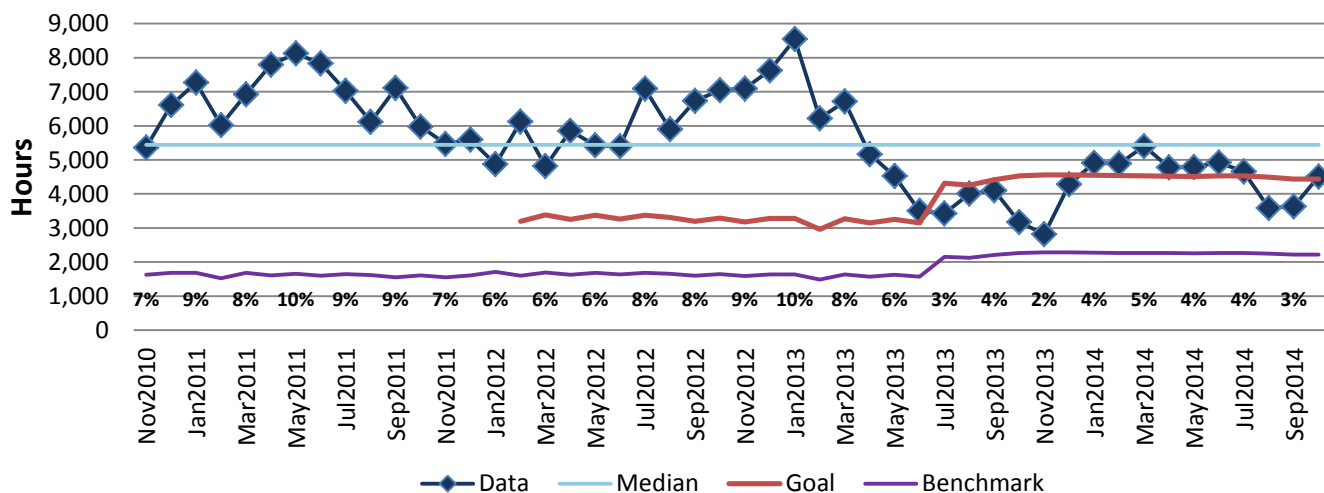
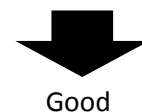
Process: Time & Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY 13, 56,992 Hours in a Year Goal: Reduce Hours Not Worked to no more than 4% of total Hours Worked Benchmark: Local Government 2%	Data Source: Psoft Payable Time Goal Source: OPI Benchmark Source: Bureau of Labor Stats	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Target sick leave & hours lost due to work related illness. Determine how to count No Pay codes for performance.

How Are We Doing?

Nov2013-Oct2014 12 Month Goal	Nov2013-Oct2014 12 Month Actual		Oct2014 Goal	Oct2014 Actual	
54,213	53,185		4,440	4,508	
Hours	Hours		Hours	Hours	

Hours Not Worked



Nov2013-Oct2014 Pareto Analysis

